



Provider Quick Reference Guide: Laboratory Management Program for Molecular and Genomic Testing

Information Necessary When Submitting Prior Authorization Requests		
Member or Patient Information	Ordering Provider Information	Performing Laboratory Information
<ul style="list-style-type: none"> • Member or Patient name as it appears on ID card • Health plan ID number • Date of birth • Gender • Address • Phone number • Email (if available) 	<ul style="list-style-type: none"> • Ordering provider name • Provider tax ID number • NPI number • Address • Phone and fax number • Email (if available) • Contact name 	<ul style="list-style-type: none"> • Lab name • Lab tax ID number • NPI number • Address • Phone and fax number • Email (if available) • Contact name

Test Information
<ul style="list-style-type: none"> • Specimen collected? If yes, date of collection? • Test performance date (if known) • Test name (if known) • CPT code(s) and units • ICD code(s) relevant to requested test • Test indication (Personal history of condition being tested, age at initial diagnosis, relevant signs and symptoms if applicable) • Relevant past test results • Member's or Patient's ethnicity • Relevant family history if applicable (Maternal or paternal relationship, medical history including ages at diagnosis, genetic testing) • Is there a known familial mutation? If yes, what is the specific mutation? • How will the test results be used in the member's or patient's care? • Submit any pertinent clinical documentation that will support the test request.

Contact Information	
eviCore Prior Authorization (online)	eviCore Prior Authorization (by phone)
Website: carecorenational.com This web-based authorization initiation system is available 24 hours a day, 7 days a week.	Phone number: .866.879.8317 This toll-free number is available Monday through Friday, 7 a.m.-7 p.m. ET (except holidays*).
eviCore First-Level Appeal	GEHA Customer Care
eviCore healthcare Attn: Clinical Appeals Department 400 Buckwalter Place Blvd. Bluffton, SC 29910 Toll-free fax number: 866.699.8160	Website: geha.com Phone number: 800.821.6136 GEHA representatives are available Monday through Friday, 7 a.m.-5:30 p.m. CT (except holidays*). People with speech or hearing impairments can reach GEHA via this TTY number: 800.735.2966
<ul style="list-style-type: none"> • Pre-service coverage determination is valid for 60 calendar days from certification. • Authorization is not a guarantee of payment. 	

*New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day and the following Friday, and Christmas Day.