



DME Authorization

Refer to the back of the patient's ID card under the heading Prior Authorization for the appropriate contact information.

Purpose of this form

You can use this form to initiate your precertification request. The form will also help you know what supporting documentation is needed for GEHA to review your request.

You can find our coverage policies at [Provider resources](#). These will allow you to see the criteria used to determine medical necessity and procedures that are not allowable.

For us to review your request properly and to avoid delay, you must complete all sections of the form and provide the necessary supporting documentation. If you have questions about the form or need help, you can speak with a surgical specialist at 800.821.6136, ext. 3100.

After you have completed the form

Preauthorization reviews are completed within 15 days from the time that we receive complete information. Please allow for this time when scheduling the procedure. We are not able to consider a request "urgent" unless waiting the regular time limit for authorization could seriously jeopardize a patient's life, health or ability to regain maximum function. Post-service reviews are completed within 30 days.

DME Authorization

Date of request: _____
Patient name: _____ Phone: _____
Preferred pronouns: _____ (optional)
ID number: _____ Date of birth: _____
Member address: _____

DX: _____ ICD-10 code: _____

Billing provider information

Provider name: _____
Tax ID: _____
Address: _____

Contact: _____
Phone: _____ Fax: _____
Prescribing physician: _____ NPI: _____

Items not covered under the plan:

- Computers, tablets, computer programs/games used in association with communication aides, internet or phone services used in conjunction with communication devices.
- Air purifiers, air conditioners, heating pads, cold therapy units, whirlpool bathing equipment, sun and heat lamps, exercise devices (even if ordered by a doctor), and other equipment that does not meet the definition of durable medical equipment.
- Lifts, such as seat, chair or van lifts.
- Wigs
- Devices or programs to eliminate bed wetting
- If a member is a patient in a facility other than the member's primary residence, or in a distinct part of a facility that provides services such as skilled nursing, rehabilitation services, or provides medical or nursing, DME will not be covered separately for rental or purchase.

Preauthorization (covered items under the plan)

- | | |
|--|---|
| <input type="checkbox"/> Manual wheelchair | <input type="checkbox"/> Electric wheelchair |
| <input type="checkbox"/> Scooter | <input type="checkbox"/> Prosthetic |
| <input type="checkbox"/> Oxygen (Desat level: _____) | <input type="checkbox"/> Continuous Glucose Monitoring System |
| <input type="checkbox"/> BIPAP | <input type="checkbox"/> Assistive Communication Device (ACD) |
| <input type="checkbox"/> CPAP/APAP and supplies | <input type="checkbox"/> Other |
| <input type="checkbox"/> Oral appliance | |

HCPCS codes: _____ DME list price: _____

Description of equipment – manufacture/maker of equipment: _____

Treatment start date: _____ Length of need: _____ days _____ months _____ years
(date equipment is placed)

Attach the following documentation:

- Letter of medical necessity and/or physician's orders
- Documentation of patient's general condition, including upper and lower body strength and activity level
- Documentation of patient status (i.e., bed confined, chair confined, ambulatory, orientation, orthopedic impairment, etc.)
- For CPAP sleep study and compliance report after 61st day of use
- For CPAP/BIPAP Supplies - specific codes are required with request
- For BIPAP, reason as to why patient is not tolerating the CPAP
- For CGMS, most recent history and physical, most current A1C level, results of 72 hour continuous glucose monitoring test
- For Oxygen, saturation rate
- Any other additional information pertinent to your request
- Cranial helmets require color photos for review
- For CPM, provide the CPT code of the surgical procedure that relates to this request

Review of this service is pending the completion of this form. Incomplete forms will be returned; attach additional pages as needed. To avoid delay in processing your request, please provide all information requested.

IMPORTANT: Fax completed form and required documents to 816.257.3515 or 816.257.3255

Questions: Call Care Management at 800.821.6136, Ext. 3100.
Payable benefits are subject to the terms and conditions of the Health Benefit Plan.