



## **Transplant Travel and Lodging FAQ's**

### **How much is the travel and lodging benefit and what expenses does it cover?**

GEHA will provide up to \$10,000 per covered transplant for transportation (mileage or airfare) to a plan designated facility and reasonable temporary living expenses (i.e., lodging and meals) for the recipient and one other individual (or in the case of a minor, two other individuals). Alcohol, personal entertainment, hygiene items, clothing, etc. are not eligible travel and lodging expenses.

### **Does GEHA give me the \$10,000 as a credit or in the form of a prepaid card?**

The travel and lodging benefit is not a credit provided in advance to be used as needed. The qualifying expenses are reimbursed to you after you have paid for them. Proof of expenses are required in the form of itemized receipts for airfare, lodging, and food and beverage.

Automobile mileage must be recorded and submitted on the **Transplant Mileage Reimbursement Form** as GEHA reimburses automobile mileage at the federal mileage rate. Gas receipts cannot be used for reimbursement of mileage.

### **How do I submit my receipts?**

Receipts should be submitted to:

GEHA  
Attn: Transplant Claims Adjuster  
P.O. Box 21542  
Eagan, MN 55121

**It is very important to make copies for your receipts and save them for your records in case receipts get lost in the mail or for any other reason are not received by GEHA.**

### **How will I get my reimbursement and how long does it take?**

Reimbursements for qualifying expenses are generally processed within one business week of submission. The reimbursements will be mailed to you in the form of a check, which is enclosed in a standard explanation of benefits envelope. It is important to make sure all of your explanation of benefits envelopes are opened and not discarded for this reason.

### **Is travel and lodging a yearly benefit?**

No, the travel and lodging benefit is not a yearly benefit. Eligibility for this benefit is per covered transplant and is available until one year from the date of the transplant, or until the \$10,000 benefit is exhausted, whichever comes first.